

Tenant & Community Involvement Annual Report

April 2025–March 2026



This annual report celebrates the powerful contribution Tenant Involvement makes in shaping our services, strengthening our communities and inspiring positive change.

Empowering People

Creating Homes

Thriving Communities

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A Message from Emma

As I begin my journey as Director for Customers, Support & Improvement it's a pleasure to introduce you to the Tenant Involvement Annual Report. Working in partnership with tenants remains central to everything we do at Caredig. Listening, learning and responding to the voices of our communities continues to shape how we deliver services, and I'm pleased to share this bulletin highlighting the difference that work is making.

Over the past year, we've continued to strengthen our community connections through a wide range of events, senior leadership estate walkabouts and activities, expanded our digital presence to make it easier for tenants to stay informed and involved. This has included access to food support during school holidays, as well as advice and resources around financial wellbeing and period poverty.

You'll also see how we're building greater social value through our work with contractors, ensuring our investment brings wider benefits to local communities. Alongside this, the Hub has continued to play a vital role in shaping services, providing insight and challenge that helps us improve how we work and respond to tenant feedback.

I'd like to thank all the tenants, colleagues and partners who have contributed their time, ideas and lived experience. As we move through 2026, we remain committed to creating more inclusive opportunities for tenants to influence decisions, co-produce services and help shape the future of Caredig.

Emma

Emma Morgan

Director for Customers, Support & Improvement



Introduction to Community Engagement

People • Homes • Communities

Throughout the year our Community Engagement Staff Emma and Carol have worked closely with residents and the wider communities to understand what matters to them and to help shape the places they live.

At Caredig, engagement is about having open conversations and working together. We encourage residents to share their views, take part in activities, and influence decisions about their homes and neighbourhoods. This helps us provide services that meet real needs and reflect local priorities.

Over the past year, we have supported a range of activities that bring people together, reduce isolation, and support wellbeing. By working with the community and local partners, we have helped residents feel more connected and confident within their communities.

What we learn through community engagement helps us improve our services and plan for the future. We remain committed to working alongside residents to create welcoming, safe communities where people feel proud to live.

Get in touch to get involved

Telephone **01792 482762** or **07543 368645**

Email **community.engagement@caredig.co.uk**





Great News: Caredig Achieves Substantial Award for Tenant Involvement

We're delighted to share that Caredig has achieved a "Substantial Award" in its recent Tenant Involvement Audit. This fantastic result recognises the strong commitment we make to ensuring tenants are meaningfully involved in shaping our services and decisions.

The audit highlighted the great work happening across Caredig, including clear opportunities for tenants to get involved, strong communication, and genuine partnership working. It also recognised how tenant feedback is listened to and used to make real improvements.

This achievement reflects our ongoing focus on putting tenants at the heart of everything we do and strengthening tenant voice, influence, and trust across our communities. Thank you to all the tenants and colleagues who helped make this possible!

What's next?



Building on this achievement, we'll continue to strengthen how tenants are involved across Caredig. We'll be looking for new ways to widen participation, build on what the audit highlighted as working well, and use tenant feedback to shape future improvements. This award gives us a strong foundation to keep learning, listening, and working together to make our services the best they can be for our communities.

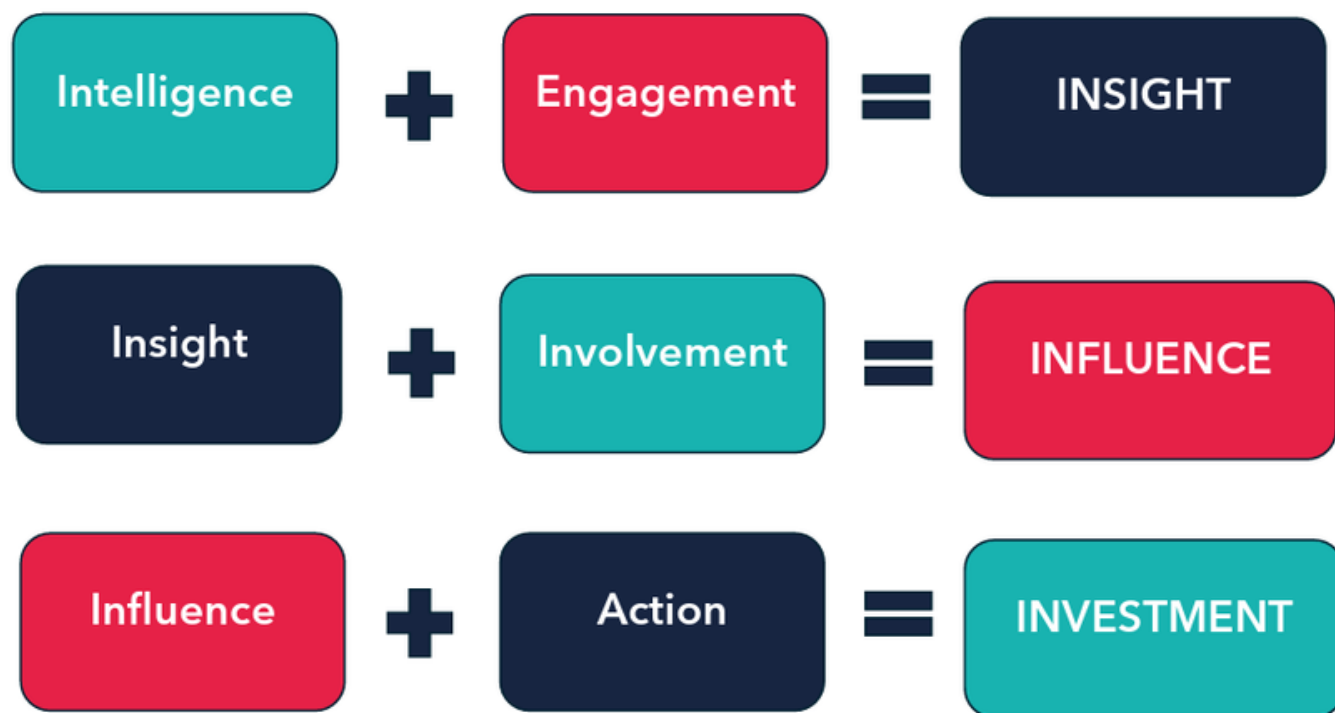




Tenant Insight and Involvement Strategy

Key areas of Focus for 2024–2027

To provide clarity and focus, the strategy will focus on 3 key areas



Progress



Progress on the Tenant Insight and Involvement Strategy has been good, with more tenants getting involved and having their say. We've made it easier for people to take part by offering more ways to give feedback, both online and in person, and we're doing a better job of listening and understanding what tenants tell us. This feedback has already led to real changes in how services are run, and we're sharing these changes so tenants can see the difference they've made. You can see these changes throughout this report.

Teams are also working better together and using information more effectively to spot issues early and improve services. There's still more to do and make this approach part of everything we do, but we're on the right track.



Star Survey

STAR (Survey of Tenants and Residents) is a recognized framework used by social landlords in Wales to measure tenant satisfaction and service performance. It captures feedback directly from residents on key areas of landlord service and housing management.

Measure of success	2024 Baseline	2025 Target	2025 Results	2026 Target
Satisfaction with overall service	77%	80%	73%	84%
Satisfied with neighbourhood	79%	81%	82%	83%
Satisfied with value for money	74%	76%	65%	80%
Satisfied Caredig listens and acts	66%	68%	65%	70%
Satisfied tenants participate in decisions	56%	58%	58%	63%
Satisfied tenants have a say in service	59%	61%	62%	64%
Trust in Caredig as a landlord	68%	71%	65%	74%

Staff and the Hub have worked together to set milestones for the next 3 years, we have taken into consideration the improvements being undertaken, the baseline performance of the 2024 STAR survey data for Caredig and others in the sector. The 3 year targets represent Caredig's aspirations to continually improve and excel in this area.

Community Events

We have delivered a range of community events aimed at strengthening relationships with tenants, reducing isolation, and promoting wellbeing across its communities. These events provided inclusive and welcoming spaces for residents to connect, share experiences, and access support.

Activities included social gatherings, wellbeing sessions, information events, and seasonal celebrations, often delivered in partnership with local organisations and community groups. Events were designed to be accessible and responsive to resident needs, encouraging participation from individuals of all ages and backgrounds.

The events helped foster a greater sense of community, improved engagement between residents and Caredig staff, and supported positive wellbeing outcomes. Many residents reported feeling more connected, informed, and confident in accessing support services as a result of attending.

Overall, the community events demonstrated Caredig's commitment to tenant engagement, community cohesion, and proactive support, contributing to safer, healthier, and more connected neighbourhoods.

93

Resident
Events

44

Community
events

52

Successful
Referrals

1,180

Residents took
part in resident
surveys



Round up of Community Engagement Events

A year-round programme of engagement activities is planned to support tenants and strengthen communities. These include seasonal events and initiatives such as family activities, community celebrations, tenant consultation, and support campaigns. Key areas of focus include promoting community wellbeing, recognising positive neighbour contributions, gathering tenant feedback, and ensuring transparency through ongoing engagement and policy reviews.



SPRING

SUMMER

SUMMER

AUTUMN/
WINTER

EASTER EGG
DELIVERIES

FOLLY FARM
TRIP

50TH
ANNIVERSARY
CELEBRATION
S

GOOD
NEIGHBOUR
AWARDS

**GREAT WORK,
GUYS. KEEP IT UP.
OUTSTANDING!**

TENANT
SURVEYS

FREE
SUMMER
EVENTS FOR
CHILDREN

GARDEN
COMPETITION

RENT
ROADSHOW
S

VE DAY
CELEBRATIONS

FREE
GIVEAWAYS

PERIOD
POVERTY
CAMPAIGN

POLICY
REVIEWS





Extra Care Engagement Events

Caredig's Extra Care Schemes run lots of different events to help residents stay active, social and happy. From relaxed social evenings that give people a chance to chat and enjoy each other's company, to wellbeing activities like gentle exercise, crafts and health-focused sessions, there's something for everyone. These activities are based around what residents enjoy, helping them feel connected, supported and part of a welcoming community.

Hazel Court Lunch Club

We were delighted to receive **£990** through the **COAST Winter Wellbeing Grant** for our over 55s scheme at Hazel Court. The funding was used between December and February to provide a series of monthly lunch clubs with live entertainment, including Elvis and Tom Jones tribute acts, as well as a local women's choir.

The events were open to both residents and the local community, bringing people together during the winter months to reduce isolation, encourage social connections, and promote wellbeing. The lunch clubs were very well attended, and everyone had a fantastic time, creating many happy memories and strengthened community spirit.



Extra Care Tenant Activities & Events

2025-2026 was an exciting year for tenant activities and events including; **50 years of Caredig** anniversary celebrations, the **10 year anniversary** of our Cartref Cynnes schemes, **VE day** anniversary celebrations and many others.

These events have played an important role in creating a welcoming, vibrant and inclusive environment where residents can enjoy new experiences, build lasting friendships and connect with the wider community.





Extra Care Engagement Events

Focus Groups

Our Extra Care schemes hold regular tenant focus groups, giving residents the opportunity to share their views, raise concerns and suggest ideas for improving services. These meetings bring tenants and staff together to discuss day-to-day matters such as activities, communal areas, maintenance and the support provided. They help ensure residents' voices are heard, strengthen the sense of community and enable Caredig to identify what is working well and where improvements can be made. As a result, meaningful tenant engagement through these focus groups has directly contributed to service improvements that better reflect the needs and preferences of the people who live there.

Falls Recovery Service in Partnership with Delta Well-Being

One of the most significant service changes has been the implementation of a Falls Recovery service. Through our Focus Groups in Cartref Cynnes and Ty Dyffryn, the issue of falls has been raised for a number of months. Falls can be distressing and may affect a person's confidence and independence. With ambulance waiting times often longer than we would like. As a result of tenant engagement through both formal and informal consultation, we are pleased to be working in partnership with Delta Wellbeing to introduce this valuable service for residents at Cartref Cynnes and Ty Dyffryn.

**Caredig Partnership
with Delta Wellbeing**



This service offers reassurance that prompt help is available, ensuring residents receive timely support while being treated with dignity and respect. This also complements our existing approach, where staff focus on maintaining immediate safety, while ensuring appropriate specialist support is arranged when needed.

West Wales Extra Care Sprinkler Installation

A major project undertaken this year was the installation of a new sprinkler system throughout our Maes Wwldan and Bro Preseli schemes. Whilst projects of this scale can often cause disruption, residents demonstrated remarkable patience, understanding and cooperation throughout the installation process. The project team worked hard to ensure communication remained clear and consistent, with regular updates provided on progress, upcoming works and expected timescales.

Residents were encouraged to raise questions and share concerns through our monthly tenant meetings, which continue to provide an invaluable forum for open discussion and collaboration. These meetings have enabled issues to be identified and addressed early, helping to ensure concerns do not develop into larger problems and allowing residents to remain fully informed throughout major projects. To further support resident engagement, a demonstration flat was established where residents could see the sprinkler system installed in a typical apartment setting. This allowed tenants to better understand how the system would operate within their own homes, ask questions and gain reassurance about the installation process.

Supported Housing Engagement Events

Keep Wales Tidy Collaboration

Our Care and Support team partnered with Keep Wales Tidy – Cadwch Gymru'n Daclus and their 'Local Places for Nature' initiative for an inspiring new project.

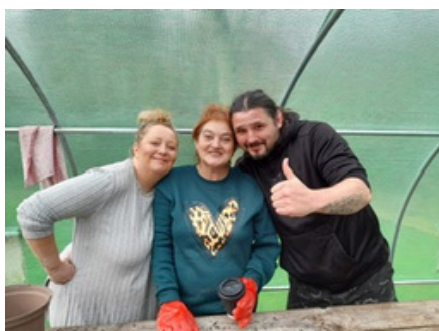
The goal? To transform the garden into a welcoming space for both tenants and staff. This project was the perfect opportunity for everyone to come together and make a difference. Thanks to Keep Wales Tidy, we received plants, trellis, tools, and expert guidance to help us install everything. Plus, they will be providing ongoing support for the next five years!



Terminus House Volunteering with Llys Nini RSPC

Staff and tenants from our Terminus House, supported housing scheme in Neath Port Talbot, began a partnership of volunteering with Llys Nini Rspca animal centre in Penllergare. Once a month they went and volunteered their services to help the centre in any way they can. They were involved in helping maintain the wildlife corridor in their car park, harvesting food from their garden to feed the rabbits, and more recently helping re-pot their many Christmas trees ready for their Christmas 2025 'foster a Christmas tree event'.

This partnership has grown from strength to strength with more tenants joining to volunteer for each session. They all look forward to the visits every month, with many of the tenants stating they enjoy the change of scenery, it helps with their anxiety, and it is nice to 'give back'.





Community Grants

£1,084
period fund

In 2025, the Community Engagement Team secured two Swansea Council grants to support work addressing food poverty and period poverty.

During the school holiday period, the project provided healthy lunch boxes to more than 100 local families, helping to mitigate the impact of reduced access to free school meals.

This support enabled children to access nutritious meals throughout the holidays and helped relieve financial pressure on household budgets. Delivery was supported by local partners and contributed to improved health and wellbeing outcomes for participating children and families.

In addition, the Swan Gardens Chinese Elders Scheme received a £2,000 grant to deliver winter wellbeing activities.

£2,500
food fund

100

Lunch boxes
given out

50

Christmas
selection boxes
given out

10

Christmas
hampers given
out

3

Grants

300

Period products
distributed

£2,000

Winter Grant

10

Social Events
Held





Site Walkabouts

Regular site walkabouts help us keep our communities safe, welcoming and well maintained. By spending time on our estates and shared areas, we can spot issues early, such as repairs needed, cleanliness concerns or safety risks, and take action before they become bigger problems.

These walkabouts also give us a chance to look at how our outdoor and communal spaces are being used and where small changes could make a big difference. Improvements might include better lighting, tidier green spaces, clearer signage or changes that help everyone feel more comfortable and proud of where they live.

Most importantly, site walkabouts help us listen. Feedback from tenants helps shape priorities and ensures improvements reflect what matters most to the people who live there. By working together, we can continue to improve our sites and create places that feel safe, cared for and enjoyable for everyone.

The majority of issues reported were to do with bin stores or fencing on estates.

18

Site visited

14

repair jobs reported

11

sites in Swansea

7

Sites in Carmarthenshire

What improvements have we made?

- Improved bin-store signage to make recycling clearer and easier for everyone.
- Friendly recycling events for residents, delivered in partnership with local authorities to share practical guidance and boost confidence around what goes where.
- Neighbourhood litter picks with Keep Wales Tidy and residents as part of our Love Where They Live message—helping everyone take pride in their surroundings and keep shared spaces looking their best.

What do we hope to achieve for 2026/2027?

- Site walkabouts to commence from earlier in the year starting from March 2026
- We aim to increase our number of site visits from 20 to 50 sites in 2026
- improve how we log report information from the site walkabouts
- Ensure our feedback to tenants is clear and timely.





Case Study 1:

St Nicholas Square Partnership Working to Improve Community Experience

St Nicholas Square faced ongoing challenges that adversely affected residents' wellbeing and satisfaction, contributing to reduced community pride, perceived safety concerns, and lower engagement with the public space.

Issues

Ongoing refuse collection issues and fly tipping



Actions taken

Improved refuse collection arrangements and quicker responses to fly-tipping

Ongoing anti-social behaviour issues



Increased police presence and joint visits with the Housing Officer to address ASB and reassure residents

Long standing vermin problem linked to the nearby old dockland area



Targeted pest control programme delivered by Rentokil, including ongoing monitoring and preventative measures

Issues undermined residents sense of safety, cleanliness and pride in the area



Clear communication with residents to encourage reporting and promote positive behaviours

Outcomes

- Cleaner environment with reduced fly-tipping
- Reduction in ASB incidents and improved perceptions of safety
- Increased confidence among residents to report concerns
- Reduced vermin activity and improved hygiene standards
- Enhanced pride, wellbeing, and overall community experience





Case Study 2

Cwm Du Close Wellbeing support

After a very serious incident in Swansea which made national news, the residents of Caredig's small estate in Gendros were shocked and saddened to learn of the death of a young boy who lived in one of the houses on the estate.

As a response to the incident, Caredig staff and the Local Authority safeguarding team visited the site and spoke to all the residents. It became evident that the immediate neighbours had been those most affected.

One of the residents, Matthew, was the first on scene. The event was not only a terrible experience, it had additionally resurrected previous trauma from his childhood. He was also not dealing well with trying to gain access to his 10 year old daughter.

Through our Wellbeing Co-ordinator Matthew accessed appropriate counselling and worked well with social services to gain access to his daughter. Matthew continues to need the support to maintain contact with her. He has good days and bad days. He hopes eventually he will have full contact with his daughter.

Community events were set up and continued over the period of one year, helping residents to feel supported and Caredig continued to attend the site regularly rather than just as a one-off response to the incident.

Community Outcomes from regular events held on site

Residents felt listened to and supported following a traumatic incident.

Reduced feelings of isolation among residents affected by the incident.

Immediate neighbours received targeted engagement and reassurance.

A memorial garden built with the help of our DEMS staff

Sustained wellbeing support over a 12-month period rather than a short-term response.





What have we achieved through Community Events



How

Strengthened community cohesion



by creating opportunities for residents to meet, build relationships, and feel a sense of belonging.

Reduced social isolation, particularly for vulnerable tenants



by providing welcoming and inclusive community events.

Improved tenant engagement



through informal interaction with staff and tenants, helping residents feel heard and valued.

Increased awareness of support services



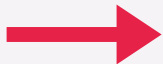
Promoted the services of our wellbeing co ordinator and wellbeing-focused activities in our communities.

Encouraged resident participation and confidence



empowering tenants to take part in community life.

Responded directly to community needs



by shaping events based on resident feedback and local priorities

Created safer, more connected neighbourhoods



staff being more visible and by fostering positive interactions and mutual support

Demonstrated commitment to community investment



through community benefit & supporting Caredig's wider social value and tenant engagement objectives



Giving back through Community Benefits

Caredig is committed to ensuring its investment projects deliver positive outcomes for the communities it serves. Through working in partnership with our developers Morganstone, Caredig has supported a range of community benefit initiatives that go beyond construction work.

This partnership has helped deliver social value through community engagement, skills, volunteering activity, and contributions to local events and spaces. These initiatives have strengthened relationships with residents, supported wellbeing, and helped communities feel more connected and supported.

Giving back to communities is central to Caredig's values. By embedding community benefit into project delivery and working alongside trusted partners like Morganstone and future developers, Caredig continues to invest in stronger, safer, and more resilient neighbourhoods.



What activities have we held

Over the last year we have covered a wide range of community activities, supporting local schools and community groups.

- Art Therapy Sessions were delivered for tenants in collaboration with Goleudy, supporting wellbeing, creativity, and emotional expression.
- Caredig's First Annual Resident Trip was organised to Folly Farm, providing residents with an inclusive, enjoyable day out and opportunities for social connection.
- Donations to Matt's House were made to support their vital work with young people and the wider community.
- Wellbeing Activities were provided in partnership with a local care home, helping to enhance residents' mental health, engagement, and quality of life

Community Benefit Cont...

- A partnership was formed with a local school near the development to improve their outdoor learning space, ensuring pupils have access to appropriate equipment to support sensory needs.
- A wide range of books was donated to a local school in celebration of World Book Day, encouraging literacy, imagination, and a love of reading.
- World Art Day activities were provided, promoting creative expression and inclusive participation across the community.
- We supported pupils from St Helens Primary School with an educational trip to Plantasia as part of World Earth Day. The visit directly supported the pupils' term theme, helping them to build a practical understanding of environmental sustainability, biodiversity, and caring for the planet through hands-on learning experiences.
- We made a donation of essential items to the Goleudy Community Fridge, supporting local residents by improving access to food and household essentials while helping to reduce food waste within the community.
- Wellbeing Equipment for Community Use- We donated a range of wellbeing equipment to a local community space, providing tenants with free access to resources that support physical and mental wellbeing. This initiative aims to promote healthier lifestyles, reduce isolation, and encourage greater use of shared community spaces.



- Working more closely with all Caredig contractors,
- Caredig can increase the social value of its projects through consistent and measurable Community Benefit.
- Supporting community improvement projects and volunteering, and delivering practical benefits for tenants,.
- Embedding clear Community Benefit requirements into contracts, setting agreed targets, and monitoring outcomes will strengthen accountability and impact.
- Building longer-term partnerships with contractors will ensure Community Benefit activity aligns with Caredig's wider priorities and delivers lasting value for our tenants and local communities.

TENANT CONSULTATIONS



How do we consult tenants?

Via email
survey

By phone

Face to
face at
events

Social
Media
Polls

The **Have Your Say** page on the website provides tenants with a clear and accessible way to participate in consultations. Tenants can read documents, policies, and updates, and are encouraged to share their views, comments, and suggestions. All feedback received is reviewed and considered as part of our decision-making process.

You Said, We Did section highlights key themes raised by tenants and explains the actions taken or changes made in response, helping to close the feedback loop and build trust.

In 2025-26 we consulted on the following policies

- Tenant Recharge
- Complaints
- Biodiversity
- Emergency Access



4
policies
consulted on

You said, We did

Made
wording
clearer in
documents

Reintroduced
site
walkabouts

Fed your
opinions into
planning
applications

Made
procedures
easier

The Tenant Hub

Listening to and acting on tenants' views is important to us and tenants have continued to influence the way we work in a number of ways.

The 'Hub' has continued to meet regularly to oversee tenant involvement in partnership with staff and Board, overseeing **50 surveys and consultations involving over 70 tenants**. The Hub also helped us develop a new set of Service Standards. We also introduced incentives to encourage tenant participation which saw a **50% increase in involvement in local Focus Groups**.



Hub Projects

- ✓ Service Standards
- ✓ Complaints review
- ✓ Rubbish and recycling review
- ✓ Helped choose Acuity, our new research partner



Service Standards

The Hub members helped us to compile a set of standards which we introduced in 2025 to help us give better, more consistent support across Caredig. These standards show our commitment to treating people with respect, responding quickly, and working in a reliable way.

Service Standards are clear, simple guidelines that explain how we:

- Communicate clearly and respectfully
- Timeframes for when we will respond to requests and concerns
- Make sure everyone gets the same high level of service

They're Important

For Staff:

- Helps everyone understand what's expected
- Makes work more consistent
- Encourages teamwork and celebrates good practice

For Tenants:

- Builds trust through fair and respectful service
- Improves communication and manages expectations for response times
- Helps tenants feel more involved and informed

New Service Standards



The Tenant Hub

Recruitment

The Hub tenants have been part of the interview panels for a variety of staff roles. They have provided valuable insight to support our recruitment in 8 key roles across the organisation, including the Head of Property Services and Director for Customers, Support & Improvement.

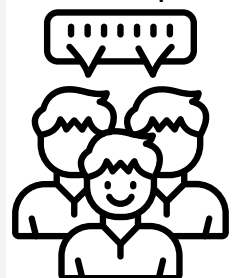
Hub members have received briefing and training alongside staff to fulfill their roles as experienced interviewers.

Tenants at supported housing and extra care schemes have also formed part of the interview panels for support worker jobs for that specific site.



What's next?

The Hub is currently researching a reliable and trustworthy handyperson service that can be recommended to tenants. This process includes identifying providers with a strong track record, appropriate insurance, and positive references, as well as ensuring they offer fair pricing and timely availability. Once a suitable service has been confirmed, The Hub will share the details with tenants so they have access to a dependable option for minor repairs and maintenance needs.



The next project will centre around service charges. To help tenants clearly understand what service charges are, how they are calculated, and how they are communicated, building trust, transparency and confidence in the process.



Caredig Community Facebook Page Feedback

It has been 2 years since the launch of the Caredig Community Facebook Page, it has been a positive development in supporting tenant and community engagement. The page is clearly positioned as a resident-focused space, distinct from corporate channels, and aligns well with Caredig's People, Homes, Communities approach.

Strengths

- Provides an accessible and familiar platform for residents to stay informed.
- Content appropriately focuses on community activities, opportunities to get involved, wellbeing, and local partnerships.
- The tone is friendly and informal, helping to build trust and approachability.
- Supports wider tenant involvement objectives by promoting engagement beyond formal channels.

Areas for improvement

- Increase opportunities for two-way engagement (e.g. questions, polls, discussion posts).
- Maintain consistent posting to build momentum and sustain interest.
- Feature more resident stories and user-generated content to strengthen ownership and participation.

Overall the page has made a strong start and is a valuable addition to Caredig's engagement tools. With continued development and a greater emphasis on interaction, it has clear potential to become a central and well-used community communication channel.

186
tenants have
engaged with us
on our FB posts
the last 12
months

273
Tenant
followers





Neighbour of the year awards

We are in our 3rd year since launching the Caredig Neighbour of the Year Awards and we are seeing some wonderful acts of kindness from our tenants and neighbours, who go above and beyond to help to make the neighbourhood or local community a better place to live. Every year it gets harder for our judges!



Shane from
Regency House Swansea



Rachel from
Cwmdau Swansea



Robert from Sketty Swansea



Suzanne from Ty Dyffryn,
Ammanford



Residents Summer Trip to Folly Farm

A Roarsome Summer Day Out! ☀️

Our residents were whisked away on a fantastic summer trip to Folly Farm, and what a day it was! 45 lucky Caredig residents climbed aboard the coach ready for adventure, laughter, and plenty of animal spotting – and they were not disappointed. From big smiles to great company, the day was full of memorable moments and feel-good fun.

This brilliant trip was made possible thanks to our collaboration with Morganstone, and we couldn't be happier with how it went. It was wonderful to see everyone enjoying a day out together, and we're already looking forward to planning many more trips like this in the future!



Thank you for an amazing day. We had so much fun

I wouldn't have been able to afford to take my children here. Thank you for making it happen



Lovely memories created with my children. Thank you Caredig



Outcomes acheived in 2025/26

- Substantial award gained in the Tenant Involvement Audit
- 100 lunch boxes were distributed to targeted families to beat school holiday hunger
- 230 members on our Community Facebook Page
- Cardedig's first ever Residents trip to Folly Farm
- Stronger tenant voice and influence through consultations and events
- Stronger Communities and Inclusion

Priorities for 2026/27

- Star Survey to be undertaken 6 monthly
- Use insight and Data through tenant profiling to drive improvements
- Improve communication and feedback
- Diversify and create more opportunities for tenant influence at all levels
- Increase and improve ways in which tenants can get involved e.g. digital & more community based events
- Embed quality tenant involvement into service redesign and culture across Caredig
- Expand on the success of our Community Benefit Projects to involve all Caredig Contractors.
- Caredig Reviewers to scrutinise Service charges as their next Project



Gallery

Here are just a few images from some of the events we have held for our contract holders. From craft fayres and gardening clubs to Tai Chi classes and the 'beat the bills' roadshow. We constantly strive to create the best communities we possibly can.





Empowering People
Creating Homes
Thriving Communities

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**Tenants at the
Heart**

