

Allocation Policy Review

You Said, We Did

The final policy has been informed by tenant feedback. We have considered over 56 responses from all surveys completed in the past 12 months by new tenants and the recent policy review questionnaire which was completed by 6 tenants

5 out of 6 tenants that responded to the policy review survey agreed the policy was clear with further clarity needed on:

- Allocation of homes with adaptations
- Ensuring applicants that require adapted homes / ground floor homes are only offered this type of accommodation
- Clarifying that we will take into account the fire strategy of the individual building when determining allocations

Supporting procedures and training plans have been created to support staff to take the right steps.

