

Support & Services



264

New tenancies created



468

People were provided with Housing & Wellbeing Support



208

Residents benefited from our Money Advice Services



£1.46m

Of Residents income was increased by our Money Advice Services



312

Number of Anti Social Behaviour Cases reported



83%

Of residents were satisfied with how we dealt with ASB cases

Rent & Lettings



Rent Arrears

2.69%

2023/24

Rent Loss

43 days

2023/24

Average time to let a home

1.72%

2023/24

Projects & Initiatives

£20,000

Caredig hardship grant

39

Recipients

£20,000

Homes not house grant (e.g Carpets)

32

Recipients

£1,500

Food poverty grant Swansea

25

Recipients

£3,000

Money & mental health counselling

6

Recipients

£10,000

Cwtch Mawr

Local community initiative that Caredig has invested in

Sustainability Outcomes



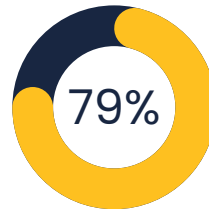
Increased tenant sustainability



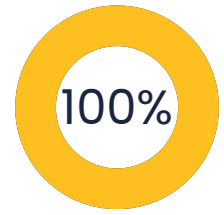
Rent arrears balance reduced



Access gained for gas / elec



Reduced ASB reported



Reduced repair reported

Homes & Property Maintenance



14

New homes built 2022/2023



28

New homes built 2023/2024



62

Doors were installed



8

Properties had Electric heating installed



89

Properties had new Boilers



4

Commercial Boilers were replaced



51

Homes had adaptations at a cost of £341,021



64

New bathrooms / wet rooms installed



56

New kitchens installed



61

Homes had new windows



138

Fire doors were replaced / installed



14

Homes were rewired



100%

Properties comply with Control of Asbestos Regulations



99.39%

Emergency Repairs completed on time



84.20%

Repairs completed at First Visit Fix



99.79%

Gas servicing completed to time



99.38%

Homes with a valid electrical certificate



100%

Planned Fire Risk Assessments had been completed