

# Caredig

## Our Performance 2022 /2023

**237**

New tenancies were created

We provided over

**800**

people with Housing & Wellbeing Support

**174** 

Residents benefited from our Money Advice Service

Our Money Advice Service increased Resident income by

**£1.2M**

Number of Anti Social Behaviour Cases reported

**457** 

**90%**

Of residents were satisfied with how we deal with ASB cases

**59** 

Homes had adaptations at a cost of

**£495,395**

**92**

New Bathrooms installed

**66**

New kitchens installed

**38**

Homes had new windows

**173**

Fire Doors were replaced

**34** 

Homes were rewired

**50**

Homes had new front doors

**89**

Homes had new Heating installed

**15**

New homes built 2021/2022

**14**

New homes built 2022/2023

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**100%**

Homes comply with Control of Asbestos regulations

**99.17 %**

Emergency repairs completed on time

**86%**

Repairs completed Right First Time

**99.47%**

Homes had a gas service completed on time

**99.41%**

Have valid electrical certificates



Rent Arrears

**2.60%**  
2022/2023

Rent Lost because a home was empty

**1.66%**  
2022/2023

Average time to let a new home

**49 days**  
2022/2023

